



MILLIMAN CARE GUIDELINES® 2009

NEW QUALITY DRIVEN TOOLS FOR

While delivering quality healthcare is a constant goal, clinical best-practice can change. The *Milliman Care Guidelines*® are again updated with the latest evidence-based medicine and enhanced with powerful, innovative workflow features to help *Care Guidelines* clients deliver the best quality care possible to their members and patients.

CareWebQI Upgrades –

This interactive workflow tool captures and reports on user interactions and variances from best practice. Significant upgrades include more configuration and customization options, such as user-defined fields; configurable time zones; and date and time formats. Role based security has been added, along with the ability to automatically load patients into security groups via bulk data load or HL7 interface. There is also improved documentation capability for *Recovery Facility Care* and *Home Care* treatment plan progressions and assignment of multiple diagnosis and procedure codes to an episode.

Additional Strategic Alliances –

The *Care Guidelines* are integrated with 30 care management programs from 25 Strategic Alliance Partners. In addition to established alliances with TriZetto®, MEDdecision®, Landacorp®/SHPS®, ACS MIDAS+ and Allscripts, integrations are on the way with programs from CaseNet®, Click4Care, Gaudette International Corporation, Pegasystems, Altruista Health, ZeOmega and 3M.

Mapping to Quality Standards –

New crosswalk documents outline exactly how the *Care Guidelines* support the accreditation requirements and quality improvement activities of national agencies, including NCOA, URAC, CMS, IHI and NQF.

Patient Discharge Handouts, plus Neonatal Care –

Inpatient and Surgical Care provides new neonatal level of care guidelines. In addition, preview access to a new printable discharge handout product will be available.

Expanded Authorization Guidelines –

Among 42 new *Ambulatory Care* guidelines are three cancer chemotherapy agents, including trastuzumab (Herceptin); five genetic medicine guidelines, including BRCA testing; assisted reproductive technology; three shoulder surgery guidelines, including adhesive capsulitis/frozen shoulder; and additional durable medical equipment guidelines, including specialty bed criteria.

Enhanced Search Functionality –

A vastly improved Quick Search feature finds concise, relevancy-ranked results. Search codes, keywords, descriptions and titles across any combination of licensed products.

New Online, Interactive Training –

More than 60 On Demand Training modules deliver free, comprehensive and interactive training online. This flexible option enables training at the time and pace convenient to the user and the operational demands of the work day.

International Versions Strengthened –

Clients can now license an International version of the *Chronic Care Guidelines* product and ICD-10 diagnosis coding has been incorporated into International products.

Increased Problem-oriented Coverage –

The *Recovery Facility Care* product adds coverage of children with special healthcare needs and medical oncology, while *Home Care* now includes infusion therapy and wound management.