



## MILLIMAN CARE GUIDELINES® DRIVE EFFICIENCY WITH 2010 SOLUTIONS

New and enhanced care management solutions are available in 2010 to help your organization drive efficiency. Evidence-based *Milliman Care Guidelines*® software and product offerings expand in support of your team's goals to automate processes, increase consistency, improve quality of care and enrich access to clinical content within your workflow.

**Auto Authorization Tool:** This new *CareWebQI*® interactive software module, due for release in late 2010, will create administrative efficiencies for both payors and providers by enabling web-based real-time, self-service access to medical necessity authorization.

**Interrater Reliability Tool and Learning Management System:** The Interrater Reliability Tool uses realistic test cases and multiple-choice tests to determine whether clients are using guidelines properly. This tool, and more than 20 On Demand Training modules, now reside within the comprehensive web-based Learning Management System platform.

**CareWebQI Enhancements:** Version 1.9 of this interactive software added a new optionally licensed Medical Management Module, which includes a work queue; task list; medical director review support; and more. Reportable Present on Admission flags and enhanced quality measure reporting were also included. Version 2.0 adds an enhanced Guideline Modification Module and customizable drop downs.

**More Chronic Care Guidelines Patient Handouts:** These handouts now total 277 in the 14th Edition. Suitable for mailing or handing to patients, they are written in layperson's language and are also available for license in Spanish.

**Expanded Genetic Medicine, Referral and Other Ambulatory Guidelines:** Seventy-nine new *Ambulatory Care* guidelines provide broad authorization support for challenging areas, such as prenatal genetic testing, genetic testing for cancer susceptibility and new chemotherapy drugs. Other enhancements include diagnosis-specific normative rehabilitation visit data and evidence-based specialist referral support.

**Patient Information Package:** Available for license with the 14th Edition, this is linked within the *Inpatient and Surgical Care* guidelines. It provides discharge and preoperative information, plus inpatient care plans written in layperson language and suitable for patient, family, or caregiver.

**Strategic Alliances and Certified Integrations:** Clients continue to increase workflow efficiency by taking advantage of certified integrations between *CareWebQI* and leading vendors. From amongst 25 Strategic Alliance Partners, the following have certified integrations: ACS/MIDAS+, Allscripts (Allscripts Care Management™, formerly Canopy® and ECIN), CareAdvance Enterprise® by Trizetto, CaseTrakker Software® by IMA Technologies, Click4Care (*ThinkHealth*), Gaudette International, Landacorp, MEDdecision (Alineo® and Nexalign®iEXCHANGE®), Morrisey Associates, Inc. (MCCM™), TCS Healthcare Technologies (ACUITY advanced care™) and ZeOmega (Jiva™).

**Inpatient and Surgical Care Functionality Improvements:** In the 14th Edition, the Common Medications section is redesigned for better functionality, and expanded to more than 650 medications. Clicking on Citations and Footnotes now generates a pop up box with full text, while clicking on certain terms and concepts produces a box with their definitions. Finally, the Clinical Indications include collapsible bullets, with secondary indications hidden under primary until they are clicked to expand.

**Benchmarks and Data Website:** With the 14th Edition, users may access updates and expansions throughout the year, including Utilization Models and Statistical Companions. More detailed information; downloadable Excel files; guideline, code, assistant surgeon and DRG cross-reference tables; and new ambulatory procedure analysis are all available.

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