



MILLIMAN CARE GUIDELINES AWARDED CMS CONTRACTORS AGREEMENT

Buccaneer Computer Systems and Services Inc. (Buccaneer) will administer a contract with Milliman Care Guidelines on behalf of the Centers for Medicare & Medicaid Services for the use of its evidence based guidelines. Through this agreement, Medicare Fiscal Intermediaries (FIs), Medicare Administrative Contractors (MACs) and Quality Improvement Organizations (QIOs) now have access to the entire suite of Milliman Care Guidelines products plus historical guidelines to support their utilization and quality review functions.

This award is consistent with an industry-wide shift toward use of the *Milliman Care Guidelines*[®]. More than 1,700 clients now license them, including nearly 1,000 hospitals and seven of the eight largest US health plans.

Hundreds of hospitals have switched to the *Care Guidelines* in recent years, due in part to their rigorous evidence-based development and the ease of access to this annually updated evidence. Integrated, diagnosis-specific references, footnotes, and abstracts are all accessible and documentable within a user's workflow, equipping clients with the tools needed to drive higher-quality care and review the use of medical resources.

Implement the *Care Guidelines* in your hospital and use them to:

Identify and reduce variances from best-practice care delivery

Improve organizational efficiency and quality of care by tracking variances from evidence-based practice and resource delays through standard and custom reports.

Provide tools that support discharge planning and care transitions

Care pathway tables offer recovery milestones to track patient progress and promote proactive discharge planning. A range of care management and patient information tools support safe care transitions and help prevent avoidable readmissions.

Document appropriate, evidence-based levels of care

Determine observation, inpatient, and other levels of care using evidence-based criteria. Document all guideline interaction within user workflow using point-and-click software, reducing risk through a comprehensive audit trail.

Support patient-centered care with handouts and education

Foster patient and family understanding of quality and efficiency concepts with patient handouts that detail inpatient care plans. Pertinent topics and issues may also be addressed with families through additional patient education tools.

Monitor adherence to integrated HQA and Joint Commission measures

Enable efficient documentation of compliance, using measures that are flagged and footnoted throughout appropriate guidelines.

SELECTED PRODUCT AND SOFTWARE OPTIONS

Inpatient and Surgical Care

General Recovery Guidelines

Patient Information Package

CareWebQI[®] Interactive Software

Web Software

**Call 888.464.4746 or
visit careguidelines.com
to learn more.**

7.10.A