

pre-authorization quality  
manage payors system **CareWebQI®**  
evidence-based integration  
treatment patient guidelines  
care providers  
facilitate clinical

## MILLIMAN CARE GUIDELINES *CareWebQI®* Version 3.5 Enhancements

### **Delivering Ease-of-Use and Workflow Efficiency**

*CareWebQI®* Version 3.5 is all about YOU and the way you work

We've heard your requests for:

- A simpler, more intuitive user interface
- Tabs that show you—at a glance—where you are in your workflow
- Key input sections located in the same place on every screen to ease your navigation
- Screens that are easily customized to work the way you do
- Hosted version requires no hardware or interface upgrades
- Local installations now run on Windows® XP, Windows® Vista® or Windows® 7

#### **Enhancements to Improve Your Workflow**

*CareWebQI®* Version 3.5 improves your interface and workflow flexibility of this industry-leading, interactive care guidelines software. This free, optional upgrade enhances ease-of-use and patient and episode tracking to help you drive effective, quality care.

These screen shots show some of the key enhancements with *CareWebQI®* v.3.5.

#### **1. Clear Functional Tabs**

## New Version 3.5 Episode Page

## Prior Version 3.0 Episode Page

## New Version 3.5 Episode Overview

You can work more efficiently by seeing at a glance where you are in your workflow. Easily look up or add an episode, patient, provider or facility on any page. Track your own episodes, rather than searching through a “Work Queue.”

2. **Easily Find Key Functions and Episodes**  
Quickly and unerringly navigate to your most-used functions – Logout, Preferences, Help, Client Resources, and Find. They’re always in the same place at the top of every page.
3. **Cleaner, Collapsed Episode Overview**  
Quickly reduce confusing screen clutter by collapsing or expanding your Episode Overview page details with one mouse click.
4. **Document Attachment**  
Easily develop complete, auditable care records by attaching any important text documents or images to your episode records
5. **Customizable**

## New Version 3.5 Patient List Page

Episode ID	Patient Name	Patient ID	Reviewer Name	Admit Date	Next Review Date	Modify Date	Episode Summary
EPS-00000060	Scurry, Scott	PAT-00000011	One, Train	8/2/2011		8/9/2011 9:30 AM PDT	<a href="#">View</a>

## Patient Lists

List your patient records and associated episodes the way you want to see them. Select the columns you want to see, sort patient list order, filter your list based on criteria such as name or age, and save your personal patient list views for future use.

## New Version 3.5 Indication Notes

**Selections Made, Indications Met** Save Cancel

- Procedure may be indicated for 1 or more of the following (1) (2) :
- Treatment of degenerative joint disease is needed as indicated by ALL of the following :
  - Presence of significant radiographic findings (eg, hip joint destruction, severe narrowing, bone deformities, osteonecrosis)
  - Optimal medical management has been tried and failed
  - Patient has failed or is not a candidate for more conservative measures (eg, osteotomy, hemiarthroplasty)
- Treatment is needed because of 1 or more of the following :
  - Disabling pain
  - Functional disability

**Indication Note** (Number tab): Note Type: Number, Value: [input field]

**Indication Note** (Date tab): Note Type: Date, Value: [input field]

## 6. Numerical Indication Notes

Easily update vital patient records with new numerical note fields in the Indication Note Detail. Now record discrete numerical data, or define a range of acceptable numerical values that you want, in addition to your regular text notes.

## About Milliman Care Guidelines

Milliman Care Guidelines LLC, A Milliman Company, is located in Seattle. The company independently develops and produces evidence-based clinical guidelines and interactive software used by more than 1,900 clients, including more than 1,200 provider organizations, seven of the eight largest US health plans, and 25 Centers for Medicare and Medicaid audit contractors. Covering the continuum of care, the *Milliman Care Guidelines*® series of products—*Auto Authorization*, *Ambulatory Care*, *Inpatient and Surgical Care*, *General Recovery Guidelines*, *Recovery Facility Care*, *Home Care*, *Chronic Care Guidelines* and *Behavioral Health Guidelines*—is updated annually by an experienced team of clinicians and is used to help drive effective care for a majority of Americans.

### Additional Products:

#### **Auto Authorization**

This product streamlines cumbersome prior-authorization processes. As an add-on to *CareWebQI*®, *Auto Authorization* can automate approvals of admissions and procedures, saving time and decreasing administrative costs for both payors and providers.

#### **Ambulatory Care**

The tool of choice for authorizing established and emerging technologies, outpatient procedures, diagnostic tests, imaging, rehabilitation services, DME, injectables and more.

#### **Inpatient and Surgical Care**

A key evidence-based resource for proactive inpatient care management, including criteria, goals, care pathways and other decision-support tools.

#### **General Recovery Guidelines**

Ideal when there isn't a guideline for the diagnosis, or when the clinical situation is so complex that a guideline is not easily applied.

#### **Recovery Facility Care**

A detailed and comprehensive means to develop effective plans for recovery facility admission, care and discharge.

#### **Home Care**

A comprehensive planning resource to smoothly move patients through home healthcare.

#### **Chronic Care Guidelines**

A tool to facilitate outpatient care for chronic or complex diagnoses.

#### **Behavioral Health Guidelines**

Reliable, evidence-based tools and criteria that address appropriateness of specific psychological, behavioral and pharmacologic therapies.

